

TAOS HEALTH SYSTEMS, INC.
BOARD OF DIRECTORS VIRTUAL MEETING MINUTES
April 27, 2022
2:00 p.m.

Present: Trinidad de Jesus Arguello, Cipry Jaramillo, MD, Lucille Gallegos-Jaramillo, Christina Martinez, Don Mooney, Paul Sands, Menice Santistevan, Lynn Skall and Chris Stagg

Members Absent: Eduardo Sampere and Peter Selzer, MD

Administration: Bill Patten, Connie Prewitt, Cynthia Lewis, Brittany Lamendola, Renee Laughlin, and Dayna Duran

Guests: Eric Jones, QHR, AVP and Geoffrey Plant, Taos News

- I. **Call to Order** - Holy Cross Hospital, a division of the Taos Health Systems, Inc., Board of Directors meeting was called to order at 2:00 p.m., Wednesday, April 27, 2022, by Chris Stagg, Chair. Attendance was recorded and a quorum was present.
- II. **Approval of Agenda** - The agenda was presented for review and approval. Following review and discussion, a motion was made and seconded to approve the agenda as presented. All were in favor and the motion carried.
- III. **Declaration of Conflicts of Interest** - There were no conflicts of interest reported.
- IV. **Approval of the March 30, 2022 Taos Health Systems (THS) Board Minutes** - Following review and discussion, a motion was made and seconded to approve the March 30, 2022 THS Board Minutes as presented. All were in favor and the motion carried.
- V. **Lifewings Quality & Safety Council Report** – Brittany Lamendola, VP of Quality reported on the following:

- Lifewings Quality & Safety Council Report – April 2022 – March S & Q Card

- Quality Report

- Overall hospital rating score decreased to 57.1%.
- Left without being seen in ER increased to 4.3%.
- Inpatient Readmission Rate decreased to 3.06%.
- Patient Satisfaction: Communication w/Doctors declined to 77.4%.
- Patient Satisfaction: Communication w/Nurses increase to 77.5%.
- Patient Satisfaction: Instructions for Care at Home increased to 69.1%.
- Survey return rate:
 - Outpatient - 209
 - Inpatient – 20
 - ER – 33
 - Ambulatory Surgery – 43

Following review and discussion, motion was made and seconded to accept the Lifewings Quality & Safety Council Report as presented. All were in favor and the motion carried.

- Quality Projects:

- We should be receiving the Community Health Needs Assessment sometime in May.
- We continue to prep and awaiting the DNV Surveyor to arrive anytime.

VI. **Finance Report** – Connie Prewitt, Interim CFO

- March 2022 Financial Statements – Connie Prewitt, Interim CFO, presented the March 2022 financials for review and acceptance. (Refer to CFO's Narrative Report).
- Bill reported that many of our patient transfers are now being done by air due to no ground availability.

Following review and discussion, a motion was made and seconded to accept the March 2022 financials as presented. All were in favor and the motion carried.

- Approval of Physician Locums Agreement – Amy Williams, MD (Peds Locums) – Following review and discussion, a motion was made and seconded to approve the Physician Locums Agreement for Amy Williams, MD as recommended by Administration. All were in favor and the motion carried. Bill reported that the contract has been reviewed by legal.

VII. **CEO Report** – Bill Patten reported on the following:

1. Medical Staff Updates

- A. Cardiology – Bill reported that Dr. Wolf, Cardiologist has accepted the 3-month contract with HCH. He will be working on getting his license in place.
- B. FPOB – Dr. Ouellette will be starting in October. Evaluating to see if we will be making an offer to Dr. Engle.
- C. Pediatrics – Bill reported that Dr. Parker has requested a 4-month leave of absence and has asked to re-negotiate her contract. We will begin a search for a Pediatrician.
- D. Surgeons – Have made an offer to a surgeon and we are awaiting his acceptance.
- E. APC – Have hired an APC in the ER to replace Marti Miller, CNP.

2. Finance

- A. Bill reported that Connie and the Leadership Team are working on the FY23 Budget.

3. Operations

- A. DNV – Still awaiting DNV to show up anytime.
- B. Quest for Quality – The NMHA is once again looking for Quality Initiative submissions for their Quality Award. HCH will be submitting “Contamination of blood cultures”
- C. COVID-19
 - a. We are not seeing much impact from Covid-19 patients.
 - b. We are waiting to hear back from the state. We are preparing to reopen our front doors once we get the green light.

D. IT Topics

- a. The installed UPS even at 80% has really helped out.
- b. We have one more scheduled down-time scheduled for tomorrow to finalize the installation.
- c. Our generator tests have not affected our system.

VIII. **QHR Report – Eric Jones, QHR AVP** – Eric reported on the following:

- 1. QHR is working on a partnership opportunity Initiative for staffing support. They will be piloting this program especially in the RN side. HCH will be able to avail itself once it is completely developed.

2. The webinar this month will focus on Supply Chain.
3. Quorum Learning Institute – Content is available for board members.

IX. **Medical Staff Recommendations – Cipry Jaramillo, MD**

- Credentialing – A motion was made and seconded to accept the Medical Staff recommendations to the Board for privileges and memberships as listed below. All were in favor and the motion carried.

INITIAL APPOINTMENTS:

- **DeLuisa, Jason MD (Psychiatric & Mental Health Telehealth Services for TCCY)** – Appointment in the Pediatric & Adult Medicine Department.
- **DeBauche, Thomas MD (Cardiology Locums)** – Appointment in the Pediatric & Adult Medicine Department and the Surgery & Anesthesia Department.

REAPPOINTMENTS:

- **Heusner, Anna CNM** – Reappointment in the Perinatal Department, APC Status.
- **Kaufman, Jemery MD** – Reappointment in the Pediatric and Adult Medicine Department.
- **Mannheimer, Alan MD** – Reappointment in the Perinatal Department and Pediatric & Adult Medicine Department.
- **Murphy, Ryan MD** – Reappointment in the Surgery & Aesthesia Department, Active Status.
- **Villaflor, Georgia CNP** – Reappointment in the Perinatal Department and the Pediatric and Adult Medicine Department.
- **Yven, Pamela CNP** – Reappointment in the Pediatric & Adult Medicine Department and the Emergency Medicine Department.

X. **Old Business**

Nominating Committee Report – Menice Santistevan reported on the following:


- The Nominating Committee has met twice.
- Received seven great applications along with the two expiring board members.
- The committee is working on dates to schedule the interviews.
- The Nominating Committee will plan to present their recommendations to the board at the May board meeting.

XI. **New Business** – None presented.

XII. **Executive Session**

- a) A motion was made and seconded at 2:41 p.m. to enter into Executive Session to discuss the Medical Staff credentialing and privileging recommendations, legally protected matters, and personnel issues. All were in favor and the motion carried.
- b) A motion was made and seconded to reconvene into open session at 2:55 p.m. All were in favor and the motion carried.

XIII. **Adjournment** - There being no further business, a motion was made and seconded to adjourn the meeting at 2:56 p.m. All were in favor and motion carried.

Respectfully submitted by: 
Lenora Cisneros, Recorder

Approved by: 
Menice Santistevan, Secretary