

TAOS HEALTH SYSTEMS, INC.
BOARD OF DIRECTORS
MEETING MINUTES
May 31, 2023
2:00 p.m.

Present: Lucille Gallegos, Xahra Gilbert, Carl Gilmore, Cipry Jaramillo, MD, Cristina Martinez, Don Mooney, Paul Sands, Menice Santistevan, Jonathan Moran, MD, Peter Selzer, MD, Lynn Skall, and Chris Stagg

Members Absent: Trinidad de Jesus Arguello

Administration: James Kiser, Connie Prewitt, Sue Romansky, Renee Laughlin, Brittany Lamendola and Mitsy Carruth

Guests: Eric Jones, Ovation Healthcare, Jeff Carr, Mayor Village of Eagle Nest

- I. **Call to Order** - Holy Cross Hospital, a division of the Taos Health Systems, Inc., Board of Directors meeting was called to order at 2:05 p.m., Wednesday, May 31, 2023, by Paul Sands, Board Chair. Attendance was recorded and a quorum was present.
- II. **Approval of Agenda** - The agenda was presented for review and approval. Following review and discussion, a motion was made and seconded to approve the agenda as presented. All were in favor and the motion carried.
- III. **Public Comments** – There were no public comments presented.
- IV. **Declaration of Conflicts of Interest** - There were no conflicts of interest reported.
- V. **Approval of the April 26, 2023 Taos Health Systems (THS) Board Minutes** - Following review and discussion, a motion was made and seconded to approve the April 26, 2023 THS Board Minutes as presented. All were in favor and the motion carried.
- VI. **Moreno Valley Presentation** – Jeff Carr gave an overview of the Moreno Valley Healthcare Vision Project. He mentioned that they would like to get a formal declaration of support from Holy Cross Hospital. The consensus of the board is that HCH cannot assist them financially. The board wished them well in their project.
- VII. **Lifewings Quality & Safety Council Report – Misty Carruth, Quality Director** - April 2023
 - Lifewings Quality & Safety Council Report – April 2023 – April S & Q Card

Quality Report

- Overall hospital rating score decreased to 66.70%.
- Left without being seen stayed the same as in March at 3.30%.
- Inpatient Readmission Rate decreased to 3.06%.
- Patient Satisfaction: Communication w/Doctors increased to 82.70%.
- Patient Satisfaction: Communication w/Nurses increased to 88.50%.
- Patient Satisfaction: Instructions for Care at Home increased to 88.50%.
- Survey return numbers:
 - Outpatient – 115
 - Inpatient – 27
 - ER – 57
 - Ambulatory Surgery – 29

Following review and discussion, motion was made and seconded to accept the Lifewings Quality & Safety Council Report as presented. All were in favor and the motion carried.

- DNV Update/Findings - We received our DNV official report on May 5th. The action plan was submitted May 14th and we will begin to work on doing internal audits on Pain Management Assessment, Life Safety Management, Utility Management System, Management Practices, Specific Rights and Safety Management Systems.

VIII. **Finance Report** – Connie Prewitt, Interim CFO

- April 2023 Financial Statements – Connie Prewitt, Interim CFO, presented the April 2023 financials for review and acceptance. (Refer to CFO's Narrative Report).

Following review and discussion, a motion was made and seconded to accept the April 2023 financials as presented. All were in favor and the motion carried.

IX. **CEO Report** – James Kiser reported on the following:

A. CEO Report

- UNM –Taos Nursing Students – Brittany mentioned that they will be doing their cap stones here and we are hopeful that we can recruit 11 new grads. Have an OR Manager coming for an interview in mid-June. Continue to work on converting travelers to permanent staff.
- Memorial Weekend Update – Brittany and Renee reported on the amazing job the staff did over the Memorial Weekend. Many staff members came in to assist. The law enforcement and first responder team worked well together and supported the safety of the hospital.
- HR Update – We have recruited Vivian Santistevan, CHRO. She officially starts on June 12th.
- Quality Update – Renee introduced Misty Carruth, new Quality Director.
- IT Update – Upcoming Meditech site visit is scheduled for June 13th in Alamosa, CO.
- Budgeting – Connie has been working hard with our Leadership Team on the budget.
- Connie Prewitt, has signed on as our permanent CFO.
- Celebrated Hospital Week/Nurses Week: BBQ
- Auxiliary Annual Meeting – James attended the luncheon on May 17th at the Don Fernando Hotel.
- Nexus Health, Santa Fe Oncology Group, Chemotherapy, Infusion Center
- Access to Market Data: Syntellis (Cardiac Service Line – Cath volumes appear low)
- Marketing Update – Working on a couple of radio spots in hopes of growing into the campaign for GRT.
- Sue and James met with Dr. Cherian, Dialysis Center physician, regarding bringing in inpatient dialysis to HCH. We are looking at the data and cost.
- James attended the Taos Community Behavioral Health event last week. Trinidad shared the details of the event.
- Christus are the new owners of Mountain Home Health.
- James will be traveling tomorrow along with other NM CEO's to meet with the Governor to speak to her regarding Rural New Mexico Hospitals at risk of closure.
- Met with Valerie Trujillo, Taos Superintendent of Schools to discuss what HCH can do for students, formalized Job Shadowing for credit, etc., grow our own. Thanks to Cristina for setting this meeting up.
- SB 205; County Commissioners convening to get on ballot at their two meetings in July. We want to have board presence at the Commission meeting.

- Ortho International Fellows coming to Taos in mid-June. The full board was invited to meet them for a welcome reception at the El Monte Sagrado.
- Foundation – Lucille Gallegos has been working with a few community members in getting the hospital Foundation started up again. The first meeting is scheduled for June 13th.
- Risk Management – Renee presented an update.

B. Medical Staff Report – Sue Romansky, VP of Physician Practices, reported on the following:

- Reported on the meeting they had with the community Primary Care providers regarding what direction they want to take regarding primary care in the community. The hospital has begun interviewing Primary Care physicians.
- Had a meeting with the pain consultants to see if this service is financially feasible.
- Met with Nexus, the Oncology group about bringing chemotherapy to Taos.
- Cardiology – Dr. Scarabelli has accepted the offer along with his wife who is a Cardiology NP and will be working in our Cardiology Clinic. They will start sometime in August.
- Pediatrics – In the interim, we will be using locums to cover. They will work in the clinic three days per week. Have interviewed one pediatrician, but will not be available until summer of 2024. We may have to wait until then.
- GRT Campaign – James has met with our Marketing team to work on a campaign plan for the upcoming GRT request.

X. **Ovation Healthcare Report** – Eric Jones, Ovation Healthcare, AVP – Eric Jones reported on the following:

- The Ovation Healthcare Strategy Team is putting together the data for the upcoming Strategic Planning Retreat scheduled for July 8th.

XI. **Medical Staff Recommendations – Cipry Jaramillo, MD, COS**

- Credentialing – A motion was made and seconded to accept the Medical Staff recommendations to the Board for privileges and memberships as listed below. All were in favor and the motion carried.

INITIAL APPOINTMENTS:

- **Cabbage, Dawson CRNA (Locum)** – Appointment in the Surgery and Anesthesia Department.
- **Otto, Carolyn CRNA** – Appointment in the Surgery and Anesthesia Department.
- **Peterson, Sari CNP (Wound Care)** - Appointment in the Surgery and Anesthesia Department.

REAPPOINTMENTS:

- **Marvil, Sean MD** – Reappointment in the Surgery and Anesthesia Department.
- **Marshall-Vaskas, Heather MD (Emergency Medicine)** – Reappointment in the Emergency Medicine Department.
- **Krahl, Kory (CRNA)** – Reappointment in the Surgery and Anesthesia Department.

XII. **New Business**

- Recognition of outgoing Board Members – James and the board thanked Menice Santistevan and Xahra Gilbert for their service on the board.

XIII. **Old Business**

Strategic Planning – Working on scheduling a pre-Strategic Planning meeting with Blake Seitz the first week in June.

EMS – Carl reported that he met with the EMS folks and they are hoping to extend their staff. The County is also looking at giving them a pay bump.

XIV. **Executive Session**

- a) A motion was made and seconded at 4:20 p.m. to enter into Executive Session discuss legally protected matters and Nominating Committee recommendations for slate of Board of Trustees. All were in favor and the motion carried.
- b) A motion was made and seconded to reconvene into open session at 4:57 p.m. All were in favor and the motion carried.
- c) Following review and discussion, a motion was made and seconded to appoint Abe Balsamo for a four-year term as recommended by the Nominating Committee. All were in favor and motion carried.
- d) Following review and discussion, a motion was made and seconded to appoint Robyn Chavez for a four-year term as recommended by the Nomination Committee. All were in favor and motion carried.

- XV. **Adjournment** - There being no further business, a motion was made and seconded to adjourn the meeting at 4:58 p.m. All were in favor and motion carried.

Respectfully submitted by: Lenora Cisneros Approved by: Menice B. Santistevan
Lenora Cisneros, Recorder Menice Santistevan, Secretary