

TAOS HEALTH SYSTEMS, INC.
BOARD OF DIRECTORS ANNUAL MEETING
MINUTES
June 25, 2025
2:00 p.m.

Present: Trinidad de Jesus Arguello, Abe Balsamo, Andrew Chavez, Robyn Chavez, Lucille Gallegos, Cristina Martinez, Jonathan Moran, DO, Don Mooney, Paul Sands, and Chris Stagg

Members Absent: Carl Gilmore and Eileen Lujan

Hospital Staff: James Kiser, Connie Prewitt, Sue Romansky, Vivian Santistevan, Brittany Hamilton, Margaret Lynch, Lenora Cisneros, Mercedes Burns, Jeannie Ross

Guests: Eric Jones & Jessie Neitzer, Ovation Healthcare, Victoria Santistevan, Peter Selzer, MD, Cindy Brown, Taos News

Call to Order - Holy Cross Hospital, a division of the Taos

- I. **Call to Order** – Holy Cross Hospital, a division of the Taos Health Systems, Inc., Board of Directors meeting was called to order at 2:00 p.m., Wednesday, June 25, 2025, by Paul Sands, Board Chair. Attendance was recorded and a quorum was present.
- II. **Approval of Agenda** - The agenda was presented for review and approval. Following review and discussion, a motion was made and seconded to approve the agenda as presented. All were in favor and the motion carried.
- III. **Approval of the May 28, 2025 Taos Health Systems (THS) Board Minutes** - Following review and discussion, a motion was made and seconded to approve the May 28, 2025 THS Board Minutes as presented. All were in favor and the motion carried.
- IV. **Public Comments** – Mrs. Gallegos introduced Ms. Victoria Santistevan as the new Development Director for Holy Cross Medical Center. Ms. Santistevan highlighted her community involvement and experience in development and grant management along with her background in public and post-secondary education.

Dr. Peter Selzer was recognized for his six years of service on the hospital Board of Directors and for his Radiology services at HCMC for the past 17 years. Dr. Selzer was presented with an appreciation gift and plaque. Dr. Selzer expressed his gratitude and commended the board, Mr. Kiser, and the Senior Leadership Team for their leadership.
- V. **Declaration of Conflicts of Interest** – Mr. Kiser mentioned Ms. Victoria Santistevan's selection as a board member for the Taos Community Foundation and the potential benefits for the hospital. The consensus of the board is that there are no conflicts of interest to be aware of.
- VI. **Approval of the Consent Agenda**
 - CNO Report
 - CAPS Report
 - COS Report
 - CHRO Report

Ms. Vivian Santistevan, CHRO, provided an update on the succession plan for leadership positions, including mentorship and advancement programs.

Following review and discussion, a motion was made and seconded to approve the Consent Agenda as presented. All were in favor and the motion carried.

VII. **Lifewings Quality & Safety Council Report** – Misty Carruth, Director of Quality, Risk & Compliance

- Lifewings Quality & Safety Council Report – June 2025

Ms. Carruth presented the performance metrics, patient overall hospital ratings, readmissions rates, and communication scores for April & May 2025. She also highlighted areas of improvement and areas needing attention and specific patient comments and the actions taken to address them.

Ms. Carruth outlined the findings from the DNV Survey and the corrective actions. The board discussed the importance of compliance with DNV requirements to maintain funding and avoid penalties. Ms. Carruth reviewed the details and steps taken to address the survey findings, including policy updates and training for staff.

Following review and discussion, a motion was made and seconded to accept the Lifewings Quality & Safety Council Report as presented. All were in favor and the motion carried.

VIII. **CEO Report** - Mr. James Kiser reported on the following:

- EHR – Ms. Margaret Lynch provided an update on the electronic health record (EHR) implementation, including the kickoff date and the staffing matrix. The go live date is scheduled for June 1, 2026.
- First Steps Program – 18th Anniversary celebration – Mr. Kiser mentioned that he was invited to attend one of our community services celebrations at the Children’s Public Library. He mentioned that it was a very emotional celebration especially seeing those mothers so proud of their little ones who were in the First Steps Program and now graduated from high school. This has been a good ambassador program for Holy Cross.

IX. **Medical Staff Recommendations** – Jonathan Moran, DO, Chief of Staff

Initial Appointments:

- **Carter, Timothy, MD (Telerad)** – Appointment in Perinatal and Pediatric and Adult Medicine Department.
- **Dean, John, MD (Telerad)** - Appointment in Pediatric and Adult Medicine Department.
- **Huggett, Jeffrey, MD (Telerad)** – Appointment in Perinatal and Pediatric and Adult Medicine Department.
- **Stewart, Colin, MD (Telerad)** - Appointment in Pediatric and Adult Medicine Department.
- **Tadros, Mina, MD (Telerad)** – Appointment in Perinatal and Pediatric and Adult Medicine Department.

Reappointments:

- **Biggs, Sean, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.

- **Cox, Winslett, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **Doneupudi, Sreenchandra, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **Gogia, Rajesh, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **Haq, Aftab, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **Harwood, Daniel, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **Lloyd, Michael, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **Morris, Lee, III, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **Nolan, Audrea, CRNA** - Re-appointment in Surgery and Anesthesia Department.
- **Parvey, Harry, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **Veean, Satyam, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.
- **West, James, MD (Telerad)** - Re-appointment in Pediatric and Adult Medicine Department.

Locums:

- **Leland, Robert, MD (Ortho)**

Recommendation:

Appointment of Steven Slikkers, MD as the Medical Staff Representative on THS Board of Directors - Following review and discussion, a motion was made and seconded to approve the medical staff recommendations as recommended by the Medical Executive Committee. All were in favor and the motion carried.

X. **Ovation Healthcare Report** – Eric Jones, Ovation Healthcare reported on the following:

- Jessie is continuing to assemble together the Meditech user group that they have been talking about and promoting. Ovation has multiple states and multiple hospitals and are ready to get together. The purpose of this is that once HCH is on Meditech, they will be able to leverage some of the knowledge from other hospitals who have already been on Meditech for a while, including some of the knowledge that they are building with other Meditech users that Eric is working with. They hope to start some formal meetings related to that user group.
- Jessie is continuing to partner with the NM Rural Health Network to put together a swing bed boot camp for all of the Elevation clients and other independent folks. Ovation will be sponsoring the Swing Bed program since it is so important for all critical access hospitals. They will be using the NM Rural Health Network to help promote it.
- They will be working with the CliftonLarsonAllen team to review any adjustment needed on the cost report on behalf of Holy Cross Hospital.
- Presented the CPO Compliance Report. The GPO compliance percentage dropped a bit below 80%, which is on target on a monthly basis. It is lagging back to January and Elevation is keeping an eye on that one month to make sure it doesn't make a trend.
- Noted a notable milestone on Holy Cross' point of service collections. They have seen a notable increase of tens of thousands of dollars in our month-to-month collections of copays and deductibles that we are now collecting. We are almost double collecting on average every month compared to back in 2016.

- Reviewed the board leadership education coming up in July.
- Reported that in this next fiscal year, he wants to start doing a bi-weekly or bi-monthly process with the board as part of the Ovation presentation to where they look at the health of the organization by six different dimensions. They will then compare the underlying metrics and ratios of Holy Cross and other critical access hospitals in the state of NM, and then also do the US medians (there is 11 critical access hospitals in this data set).
- Eric reported that he will be spending a bit of time focusing on financial literacy for the board this year, and comparisons to our peers. He is planning to start with liquidity next month and education on those metrics.

XI. **New Business**

- **Election of Board Officers** – Mr. Sands presented the recommendation for the board officers for 2025-2026 for approval by acclamation. Following review and discussion, a motion was made and seconded to re-elect the current board officers for another one-year term (2025-2026) by acclamation. All were in favor, and the motion carried.
- **Board Committee Assignments** – Mr. Sands presented the revised Board Committee Assignments for June 1, 2025 through May 31, 2026. He asked the board to review the assignments and let him, or Lenora know if they have any changes.

XII. **Monthly Board Committee Meeting Calendar (July 2025)** – Informational.

XIII. **Old Business**

- Taos Pueblo Collaboration - Ms. Brittany Hamilton reported that she is working with Taos Pueblo on putting together a cultural sensitivity plan for the clinical staff that will help open doors to a relationship.
- Senate Bill 3 - Ms. Trinidad de Jesus Arguello presented an update. Ms. Arguello reported that Senate Bill 3 passed by the Senate a few months ago. They are revising the behavioral health and substance abuse programs and services in the state of NM, which will also impact the hospitals. Ms. Arguello mentioned she will be forwarding the information to the board.'

XIV. **Review Meeting Effectiveness** – No comments presented.

XV. **Executive Session**

- A motion was made and seconded at 3:13 p.m. to enter into Executive Session to discuss legally protected matters. All were in favor and the motion carried.
- A motion was made and seconded to reconvene into open session at 4:25 p.m. All were in favor and the motion carried.

XVI. **Adjournment** - There being no further business, a motion was made and seconded to adjourn the meeting at 4:26 p.m. All were in favor and motion carried.

Respectfully submitted by: Lenora Cisneros Approved by: Cristina Martinez
Lenora Cisneros, Recorder Cristina Martinez, Secretary